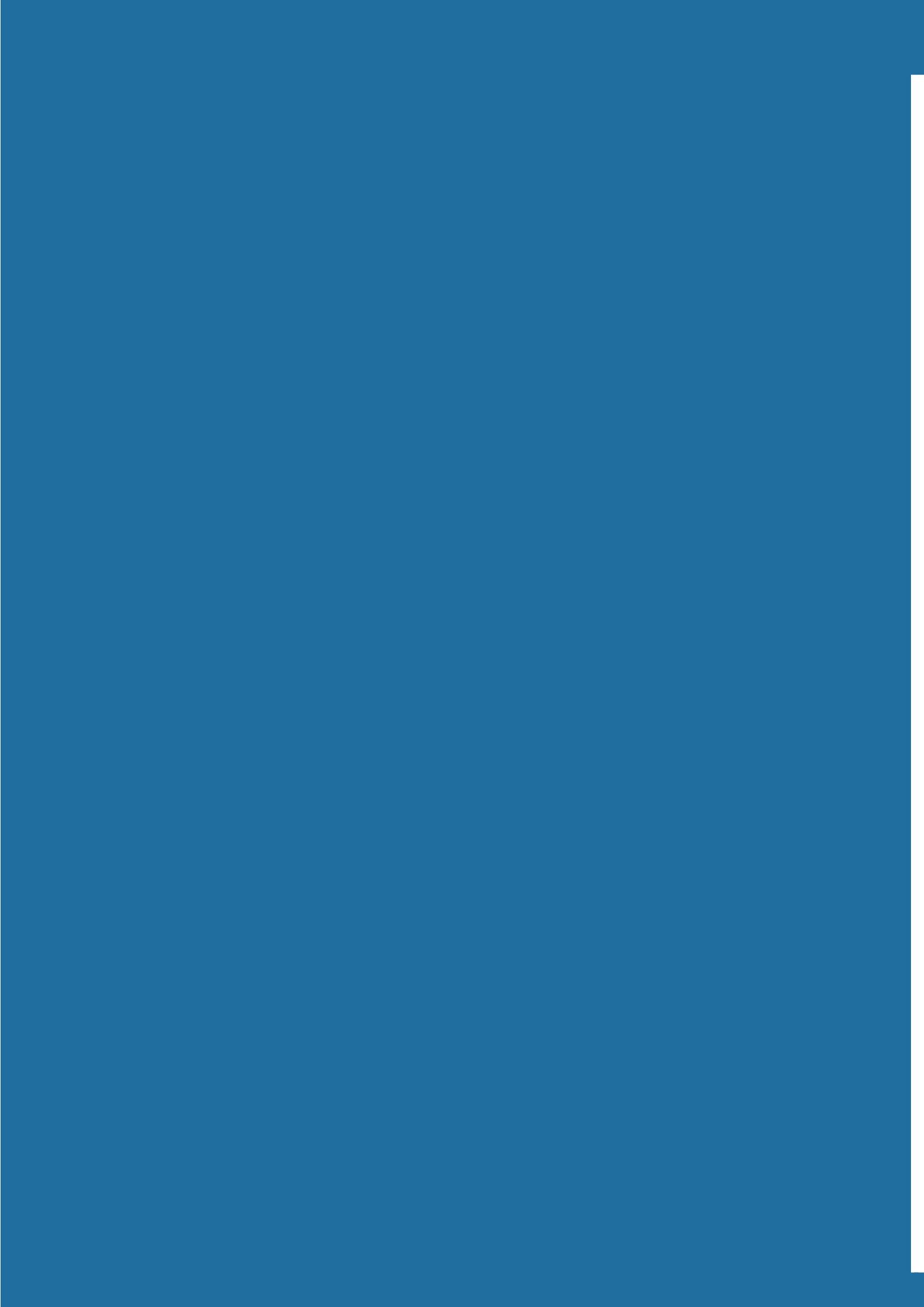


Section 7: Appendix



Section 7: Appendix

Money Advice topic guide – staff interviews

DEMOGRAPHICS:

Gender: Male Female

Area working in:

- Q.1 Tell me a little bit about your role with the money advice service.
- Q.2 Have you received training on raising the issue of smoking with the clients/service users that you support?
- Q.3 What were your thoughts on that training?
- Q.4 Do you think that raising the issue of smoking is something that you should be doing with clients as part of the money advice service that you offer?
- Q.5 Have you raised the issue of smoking with any of the clients that you support?
- Q.6 How did you feel about raising the issue of smoking with clients? Why is that?
- Q.7 When do you feel it is most appropriate/optimum circumstances for you to raise the issue of smoking with clients/service users?
- Q.8 Under what circumstances would you definitely not raise the issue of tobacco use with clients/service users?

- Q.9 What has been the reaction of service users/clients to being asked about their smoking?
- Q.10 Have you referred clients/service users on to NHS stop smoking services?
- Q.11 Do you need any further training or support to help you to continue to address smoking issues with service users/clients in the future?
- Q.12 Thinking about smoking and tobacco use generally, what do you think would be the most helpful piece of information that an advisor could provide smokers with?
- Q.13 Do you have any further comment raising the issue of smoking within a money advice service setting?

Money Advice topic guide – service user interviews

DEMOGRAPHICS:

Gender: Male Female

Age bracket: 16-24 25-34 35-44 45-54 55-64 65+

Employed: YES NO

First 4 digits of postcode:

Q.1. Tell me a little bit about your smoking behaviour, before you became involved with the money advice service?

Q.2. Tell me a little bit about how you first became involved with the money advice service?

Q.3. Before you started to use the money advice service, how do you think you would have reacted to the idea of them talking to you about smoking and you spending money on cigarettes?

Q.4. When you started to talk to your money advisor, at what stage did they start to talk to you about your smoking?

Q.5. Can you tell me a bit more about how your money advisor started to talk to you about your smoking?

Q.6. How did you feel when your money advisor started to talk to you about smoking?

Q.7 Did your money advisor speak to you about NHS stop smoking support services and how to access these services?

Q.8 After speaking to your advisor, did you access these services?

Q.9 Did you find these services useful?

Q.10 Do you think discussing the cost of smoking /and using tobacco with a money advisor would be helped or encouraged you to consider stopping smoking/ using tobacco?

Q.11 So thinking about smoking and tobacco use generally, what do you think would be the most helpful piece of information that an advisor could provide smokers with?

Q.12 Do you have any further comment on the money advice service, particularly regarding them speaking to you about smoking and how they went about it?

Money Advice topic guide – manager interviews

Local area working in:

Q.1 Tell me a little bit about the money advice service that you manage/look after.

Q.2 How many of your staff received training on raising the issue of smoking with the clients/service users that you support?

Q.3 Did they give you any feedback or comment on the original training?

Q.4 Since the training, have your staff team been raising the issue of smoking with any of the clients that you support?

Q.5 How have the staff team felt about raising the issue of smoking with clients?

Q.6 Do you think that raising the issue of smoking is something that your service should be doing as part of the money advice service that you offer?

Q.7 What do you see as being the most appropriate/optimum circumstances for staff to raise the issue of smoking with clients/service users?

Q.8 Under what circumstances would your staff definitely not raise the issue of tobacco use with clients/service users?

Q.9 Is there any way in which your service could realistically adapt or adjust in order to ensure that the issue of tobacco is raised more consistently with clients?

Q.10 Has there been any reaction from service users/clients to being asked about their smoking?

Q.11 Has your service referred clients/service users on to NHS stop smoking services?

Q.12 Does the staff team need any further training or support to help you to continue to address smoking issues with service users/clients in the future?

Q.13 Do you have any further comment raising the issue of smoking within a money advice service setting?

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ASH Scotland's vision is of a healthier Scotland free from the harm and inequality caused by tobacco. We work closely with a wide range of organisations and services supporting people in their desire to stop smoking, playing an enormous part in reducing the harm caused by health inequality and improving well-being, particularly for vulnerable groups.

Follow us on Twitter: @ashscotland Find out more, and get in touch, at www.ashscotland.org.uk/what-we-do/tackle-inequalities/ and www.ashscotland.org.uk/what-we-do/tobacco-and-mental-health/

Send your enquiries on any aspect of tobacco or smoking to our free public enquiry service: enquiries@ashscotland.org.uk

Action on Smoking & Health (Scotland) (ASH Scotland) is a registered Scottish charity (SC010412)

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NHS Greater Glasgow and Clyde and their Smokefree Service are responsible for a wide range of tobacco projects aimed at reducing the damage done by tobacco to people in and around Greater Glasgow and Clyde. For more information:

Visit www.nhsggcsmokefree.org.uk Email info@nhsggcsmokefree.org.uk

Telephone 0141 201 4890

The full report and further information about the pilot evaluation can be found at, www.ashscotland.org.uk/what-we-do/tackle-inequalities/money-advice-services/